

# LIMITED WARRANTY

WCC, WCH

Warrantor: Goodman Manufacturing Company, L.P., Houston, TX  
Products are available under the following names: Whirlpool®, Whirlpool Gold®

## WARRANTY COVERS

Covered units listed above are warranted to be free from defects in materials and workmanship under normal use and maintenance, as described below:

- To the original registered owner and his or her spouse ("owner"), all parts are warranted for a period of 10 years or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below. This warranty applies only if the following conditions are met:
  1. The unit is installed in an owner-occupied, single family residence; and
  2. The unit must be installed in conjunction with a new split system air conditioner or heat pump to which it is properly matched by the installer; and
  3. The unit must be properly registered online within 60 days after the original installation. To register, go to [www.hvacregistration.com/whirlpool](http://www.hvacregistration.com/whirlpool) and enter the data required on the form, and then click "Next." Follow the instructions as you complete the form. Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then all parts are warranted for a period of 5 years.

## WARRANTY DOES NOT COVER

- Neither warranty continues after the unit is removed from the location where it was originally installed.
- Neither warranty applies to, and no warranty is offered on, any unit ordered over the Internet, telephone or other electronic means unless the dealer selling the unit over the Internet, by telephone or other electronic means is also the installing contractor for the unit.

## WARRANTY BEGINS

The warranty period begins on the date of the original installation. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder. If that date cannot be verified, the warranty period begins 3 months after the month of manufacture (indicated by the first 4 digits of the serial number [yyymm]).

## REMEDIES

As its only responsibility, and your only remedy, Warrantor will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a warrantor-authorized distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

## LIMITATIONS

These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. The Warrantor will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. These warranties are in lieu of all other express warranties.

ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

WARRANTOR SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

## WARRANTOR IS NOT RESPONSIBLE FOR

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Warrantor.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Warrantor.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

**This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.**

For more information, please contact: Tradewinds Distributing Co., LLC, 14610 Breakers Drive, Jacksonville, Florida 32258, or call: 866-944-7575.

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your unit to better help you obtain assistance or service if you ever need it.

Dealer name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Serial number \_\_\_\_\_

Installation date \_\_\_\_\_

